



CASE STUDY

CATELLA APAM

KEY FACTS

Project title: 2 Whitehall Quay, One City Square & Ventana House
Services: Maintenance
Client: Catella APAM
Duration: Ongoing
G&H divisions: Maintenance



HEADLINES

- RETAINED SINCE 2022
- MAINTENANCE ACROSS THREE PROMINENT OFFICE BUILDINGS
- REDUCTION IN REACTIVE CALL OUTS

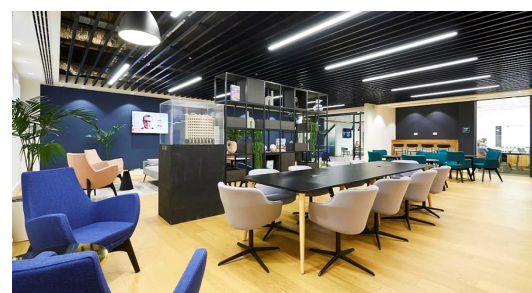
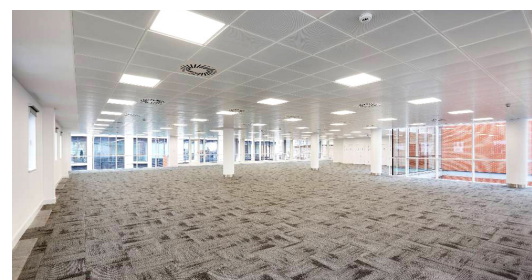
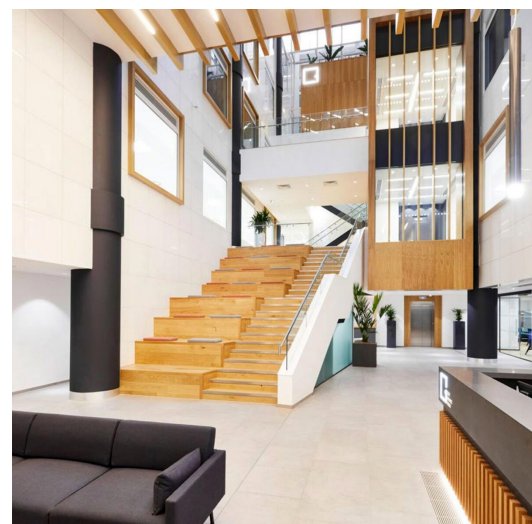
HOW WE DID IT

Following a competitive tender process, G&H Maintenance was appointed by UK and Ireland-focused asset manager, Catella APAM to manage:

- 2 Whitehall Quay - a 79,932 sqft purpose built, multi-let seven floor office building based in Leeds;
- One City Square - an innovative and creative 11-storey office in the heart of Leeds city centre, which boasts a plethora of blue-chip clients; and
- Ventana House - a Grade A modern offices in Sheffield.

Our remit is to reduce equipment failures and reactive call outs across all three offices, deliver financial savings and provide a comfortable, fully operational environment for tenants, thus increasing customer satisfaction levels.

A dedicated team created a planned and preventative maintenance programme that ensures that each site is fully compliant and meets SFG20 - the industry standard for building maintenance specification.





SCOPE OF MAINTENANCE

- PLANTROOMS
- ENERGY CONSERVATION
- BOILERS
- CHILLERS
- BUILDING MANAGEMENT SYSTEMS (BMS)
- HEATING AND COOLING
- VENTILATION SYSTEMS
- FIRE SAFETY SYSTEM
- GENERAL AND EMERGENCY LIGHTING
- PORTABLE EQUIPMENT
- GENERATORS
- METERING
- WATER TREATMENT
- L8 COMPLIANCE
- DRAINAGE
- LIGHTNING PROTECTION SYSTEMS



William Smith, regional facilities manager at Catella APAM said:

G&H Maintenance has impressed right from the start of the tender process. Their professionalism, diligence and commitment to going above and beyond have surpassed expectations. Since working with G&H Maintenance, call outs and costs have reduced, and tenancy satisfaction has increased.



KEY CONTACT

David Ridsdale
Maintenance Director
e. david.ridsdale@ghmaint.me
t. 0345 609 0334